**Patrick Muthengi Mutuku**

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**Profile Summary**

I am an IT Professional with a bachelor’s degree in information technology passionate about Networking and Cybersecurity. As a fast learner, I am open to learning new technologies. I have excellent analytical problem-solving skills and dedication to customer service.

**EDUCATION BACKGROUND**

## 2015-2019: Kirinyaga University

Bachelor of Science in Information Technology

Second Class Honors, Upper Division

**2011-2014: Kyuso Boys’ Secondary School**

Kenya Certificate of Secondary Education

Attained mean grade of B (plain)

**KEY SKILLS AND COMPETENCIES**

* Network Design, Configuration.
* Network analysis and troubleshooting using Wireshark.
* Python Scripting Language, MySQL
* Incident Response through log monitoring and report writing.
* Active Directory
* Basic knowledge of Windows Server 2019, and Linux
* Leadership, team player, and effective communication and problem skills

**ADDITIONAL SKILLS**

* Trained and acquired experience in email etiquette.
* Fluent in English
* Maintenance of Data Centre servers’ racks.

**PROFESSIONAL CERTIFICATIONS**

**March 2022-August 2022: ICT Authority**

* Introduction to Cybersecurity
* CCNA 1, 2 & 3
* Oracle Foundations Associate
* Project Management using Prince 2 Agile
* CyberOps Associate

**EXPERIENCE**

**November 2021- October 2022: Network and Infrastructure Intern, National Syndemic Diseases Control Council**

* Configured organization devices into the domain. The naming convention helps identify the staff assigned the device, the nature of the device, and the level of access to organization resources.
* Working in close liaison with external consultants assigned to Network and Infrastructure projects.
* Providing IT Support to the staff. I acted as the first line of solving in solving technical challenges and escalating them to senior staff for further intervention.
* Performed Data Back-Up as part of the Disaster Recovery Plan in case of Server failure. I did the entire task on a daily basis to ensure database consistency.
* Effectively maintained the organization’s network. I monitored Wi-Fi Access Points, Bandwidth usage, and troubleshooting failed links to ensure they are up and running. In case of any changes to the network configurations, I documented the configurations for future reference.
* Trained employees on the best Cybersecurity best practices when dealing with organization data.

**September 2021- October 2021: ICT Intern, Ministry of Education**

* Trained teachers on the use of Digital Literacy devices. I was engaged in a program whereby I trained more than 200 teachers on how to deliver content to learners using an e-learning platform.
* Provided the first line of support in the maintenance of ICT devices. I was able to identify faulty devices in different institutions, document, and report to the relevant personnel.

**May 2018 – August 2018: ICT Attachee, County Government of Kitui**

* I worked as the first line of support to the organization’s staff. I provided both hardware and software maintenance by identifying technical issues with organization devices.

**REFERENCES**

## George Onyango

System Administrator, National Syndemic Disease Control Council

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## Jevance Omonge

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